

Program Count Louisville Free Public Library



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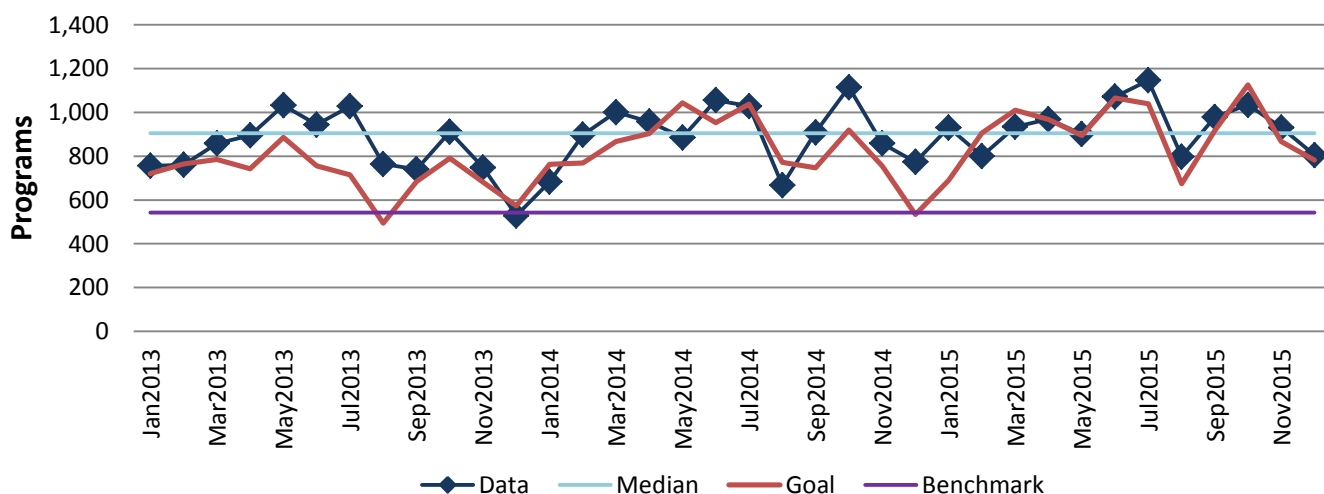
Process: Library Programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: FY 2011-2012 Total = 8,727</p> <p>Goal: By July 31, 2016 increase by 1% over 2014-15 from 10,963 to 11,073</p> <p>Benchmark: 542/mo = Top 25% of 22 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$16.9M)</p>	<p>Data Source: LFPL Monthly Report</p> <p>Goal Source: LFPL Strategic Plan</p> <p>Benchmark Source: PLAmetrics.org (2013 data)</p>	<p>Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions</p> <p>Measurement Method: Monthly count of programs offered</p> <p>Why Measure: To continually increase the number of programs offered</p> <p>Next Improvement Step: Increase number of programs and publicize better</p>

How Are We Doing?

Jan2015-Dec2015 12 Month Goal	Jan2015-Dec2015 12 Month Actual		Dec2015 Goal	Dec2015 Actual	
10,944	11,304		782	805	
Programs	Programs		Programs	Programs	

Program Count



Root cause analysis is not necessary because there is no gap between the goal and current performance.